

# Refund Policy

**Last updated: March 18, 2026**

This Refund Policy applies to all purchases made through Roundwise (<https://roundwise.tech>), operated by Evgeny Nikiforov.

All payments are processed by Paddle.com, which acts as the Merchant of Record for all purchases.

## 7-Day Refund Guarantee

If you are not satisfied with the Service, you may request a full refund within **7 days** of your initial purchase — no questions asked.

To request a refund, contact us at [support@roundwise.tech](mailto:support@roundwise.tech). Please include the email address associated with your account so we can locate your purchase.

## After the 7-Day Period

After the 7-day window, refunds are provided at our sole discretion and only in exceptional circumstances, such as:

- A technical issue that prevented you from accessing the Service and that we were unable to resolve.
- A duplicate or accidental charge.

## How Refunds Are Processed

- All refunds are processed by Paddle to the **original payment method** used at checkout.
- Refunds typically take **5–10 business days** to appear on your statement, depending on your bank or card issuer.
- You will receive a confirmation email from Paddle once the refund has been issued.

## Contact Us

If you have any questions about this Refund Policy or would like to request a refund, please contact us at [support@roundwise.tech](mailto:support@roundwise.tech).